WELCOME TO HARRIS COUNTY MUD 11

When applying for water service in Harris County MUD 11 you will need to complete the attached Application for Service and bring it in, drop off, mail via USPS or overnight to our office located at 2121 S Persimmon St., Tomball, TX 77375. **Please note if you will be having a representative start service or drop off information on your behalf, said representative will need their valid photo ID, a copy of your photo ID along with a signed Letter of Authorization from you.**

If you purchased the property you will need to provide the following:

□ Proof of purchase ie: fully executed Closing Disclosure or Settlement Statement.
□ Or Proof of ownership ie: fully executed Deed (complete with receipt of recording). If you are listed as the owner of record on the respective Appraisal District's website we may be able to use that information for verification purposes.
□ Valid photo ID ie: Driver's License, State issued photo ID or passport.
□ A check or money order in the amount of $185.00 ($125.00 deposit + $50.00 new service fee + $10.00 customer service agreement) payable to Harris County MUD 11.

If you are leasing the property you will need to provide the following:

□ A fully executed copy of your Lease Agreement
□ Valid photo ID ie: Driver's License, State issued photo ID or passport.
□ A check or money order in the amount of $310.00 ($250.00 deposit + $50.00 new service fee + $10.00 customer service agreement) payable to Harris County MUD 11.

If you purchased a commercial property you will need to provide the following:

□ Proof of purchase ie: fully executed Closing Disclosure or Settlement Statement.
□ Or Proof of ownership ie: fully executed Deed (complete with receipt of recording). If you are listed as the owner of record on the respective Appraisal District's website we may be able to use that information for verification purposes.
□ Valid photo ID ie: Driver's License, State issued photo ID or passport.
□ Please contact our office at 281-376-8802 for the deposit amount required. The deposit is payable by check or money order and will be made payable to Harris County MUD 11.
□ If the property was purchased in a company name, you will need to provide a W-9 along with proof of company ownership/partnership ie: fully executed and filed with the Secretary of States Office Articles of Incorporation, Articles of Formation, etc.

If you are managing a property for the property owner you will need to provide the following:

□ A fully executed Management Agreement.
□ Valid photo ID ie: Driver's License, State issued photo ID or passport.
□ A check or money order in the amount of $310.00 ($250.00 deposit + $50.00 new service fee + $10.00 customer service agreement) payable to Harris County MUD 11.

- All of the aforementioned documentation must be received and fully executed (signed by all parties and filed/ recorded with the proper entity) in order for service connection to take place.
- Emailed or incomplete information will not be processed.
- Service connection is a next business day service. Connection takes place Monday – Friday between the hours of 8:00 am – 5:00 pm.

We look forward to serving you. Should you need assistance please contact our office at 281-376-8802. Welcome and have a great day!

HARRIS COUNTY MUD #11
APPLICATION FOR SERVICE

TODAY'S DATE: _____ REQUESTED SERVICE DATE: _____

RENT [ ] OWN [ ] PROPERTY MANAGEMENT [ ]

DOES THE HOME HAVE A POOL OR IRRIGATION SYSTEM? YES [ ] NO [ ]

APPLICANT NAME: _____ _____
LAST FIRST

CO-APPLICANT NAME: _____ _____
LAST FIRST

SERVICE ADDRESS: _____

BILLING ADDRESS _____

APPLICANT SOCIAL SECURITY # (last 4 digits): XXX-XX-_____ ID/DL # _____

CO-APPLICANT SOCIAL SECURITY # (last 4 digits): XXX-XX-_____ ID/DL # _____

HOME PHONE #: _____ WORK PHONE #:_____

CELL PHONE #: _____ ALT PHONE #: _____

EMAIL ADDRESS: _____

PLACE OF EMPLOYMENT: _____

EMPLOYMENT ADDRESS: _____

PURCHASE/LEASE PROPERTY:

MORTGAGE CO./LANDLORD NAME: _____

ADDRESS: _____

PHONE #: _____

I hereby certify that, my home, or the home under my care, will be prepared to have the water turned on, as requested, on the date of service noted above. All faucets, washer connections and outside faucets will be off. I understand that neither, Harris County MUD #11, or its management personnel are responsible for any damage(s) resulting from the fulfillment of my request.

Signature:_____

OFFICE USE ONLY:

DEPOSIT AMOUNT: $_____ APPLICATION FEE AMOUNT: $_____ DATE COLLECTED: _____

ACCOUNT #_____ CHECK/ MONEY ORDER #: _____

SERVICE ORDER CREATED: _____ READING: _____

ENTERED IN COMPUTER: _____ DAYS BILLED: _____

HARRIS COUNTY MUD #11
SERVICE AGREEMENT

The following are the terms of this Customer Service Agreement between Harris County Municipal Utility District No. 11 (the "District") and _____ _____ (the "Customer"):

A. The District will maintain a copy of this Customer Service Agreement as long as the Customer and/or the premises is connected to the District.

B. The Customer shall allow his/her property to be inspected for possible cross-connections and other unacceptable plumbing practices. These inspections shall be conducted by the District or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other unacceptable plumbing practices exist; or after any major changes to the private plumbing facilities. Inspections shall be conducted during the District's normal business hours.

C. The District shall notify the Customer in writing of any cross-connection or other unacceptable plumbing practices which have been identified during the initial inspection or the periodic reinspection.

D. The Customer shall immediately correct any unacceptable plumbing practice on his/her premises.

E. The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the District. Copies of all testing and maintenance records shall be provided to the District.

SECTION IV.
ENFORCEMENT.

If the Customer fails to comply with the terms of this Service Agreement, the District shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this Service Agreement shall be billed to the Customer.

NOTE: THE PURPOSE OF THE CUSTOMER SERVICE AGREEMENT IS TO NOTIFY CUSTOMERS OF THE PLUMBING RESTRICTIONS OF THE DISTRICT ADOPTED TO PROTECT THE DISTRICT'S WATER SUPPLY SYSTEM. INSPECTIONS CONDUCTED BY THE DISTRICT'S OPERATOR IN ACCORDANCE WITH THIS SERVICE AGREEMENT ARE FOR THE SOLE PURPOSE OF DISCOVERING AND ELIMINATING UNACCEPTABLE PLUMBING PRACTICES. THE DISTRICT OR THE DISTRICT'S OPERATOR MAKES NO REPRESENTATION AS TO THE ADEQUACY, QUALITY, OR FITNESS OF THE CUSTOMER'S PRIVATE PLUMBING FACILITIES.

Date: _____

Customer's Signature: _____

Customer's Name (printed): _____

Service Address: _____