

Harris County Water Control and Improvement District No. 119  
3700 Buffalo Speedway, Suite 830  
Houston, Texas 77098  
713-942-9922

November 18, 2024

Attention Residents:

Harris County Water Control and Improvement District No. 119 (the “District”) has contracted with Best Trash, LLC (“Best Trash”) to provide solid waste and recycling collection services to the District.

Texas Pride Disposal (“Texas Pride”) will continue providing service to the District until November 29, 2024. Please note that there will be no trash collection services on Thursday, November 28, 2024, due to the Thanksgiving holiday. Recycling collection service will be provided on Friday, November 29, 2024, at which time Texas Pride will collect all recycle bins. Please make sure to place all recycling containers provided by Texas Pride, by the curb for collection.

Best Trash will begin service on Tuesday, December 3, 2024, and will be distributing recycle bins to District residents beginning December 4, 2024. Please see the information below, provided by Best Trash.

We appreciate your cooperation to ensure a smooth transition. If you have any questions, please contact Best Trash at 281-313-2378 or via email at [customerservice@besttrashtexas.com](mailto:customerservice@besttrashtexas.com).

Sincerely,

The Board of Directors for the District



Residents of Harris County WCID No. 119

Best Trash will be your new provider beginning Tuesday – December 3, 2024

**TRASH COLLECTION IS ON TUESDAY AND FRIDAY, RECYCLE IS ON FRIDAY**

Please have trash and recycling out by 7:00 am

**TRASH:** On each regularly scheduled collection day, Best Trash will collect residential refuse located at the curbside in resident supplied trashcans between 30-50 gallons in size or bags not weighing over 40 pounds. It is recommended that all household trash be bagged. We will not collect trash from another provider's trashcan. Any trash must be placed at the street by the curb prior to 7am on the collection day.

**EXCLUDED ITEMS:** dirt, rocks, bricks, tile, concrete, tires, batteries, motor oil, cooking oil, sheetrock, insulation, construction debris, waste generated by a private contractor, or any materials or items deemed hazardous materials. **Please do not dispose of gasoline, motor oil, paints, cooking oil, or any other liquid items in a container that are not visible to Best Trash personnel.** If such items result in spillage that causes a stain, Best Trash is not responsible for the cleanup. Best Trash will leave a tag explaining the reason for any non-collected item(s).

**HEAVY TRASH: OFFERED EVERY COLLECTION DAY.** Trees, shrubs, brush trimmings and fencing must be bundled up **to 40 pounds, in lengths no greater than 4 feet with no branch diameter exceeding 3 inches.** The bundling is required to allow quick pick up and size limitations are required to avoid damaging the equipment in the crushing process. Items such as appliances, furniture, carpet (**up to 1 room, rolled up four feet wide and less than 40 pounds**), will be picked up on either of your collection days. By Federal Law, refrigerators and freezers or any other items containing Freon must be drained of Freon and have an accompanying bill to validate such service was performed. Please note that in the event of a natural disaster, these guidelines are subject to suspension until all debris has been removed.

**SPECIAL COLLECTION SERVICE:** For more than normal amounts of residential refuse, yard trimmings or bulk items, Best Trash does have the ability to provide a special collection service. For pricing information, please email your district name, address, and several pictures of your items to [customerservice@besttrashtexas.com](mailto:customerservice@besttrashtexas.com).

**RECYCLEABLE ITEMS: PAPER (including cardboard), PLASTICS (1-5,7), ALUMINUM and TIN cans and GLASS (all colors)**  
Best Trash takes great pride in our recycle program. Ensuring the best recycle program for our customers takes time and effort on both sides. Please remove caps, liquids and food products from inside the containers. Please only use the provided recycle bin for recyclable materials. The red recycle bin is **NOT** an extra trash container and will **NOT** be emptied as such. If items exceed container capacity, please place them adjacent to the bin well marked as recyclable materials. Cardboard is recyclable, please break down all boxes flat, and place them next to the recycle container for collection.

**CART CARE & MAINTENANCE:** Best Trash will provide each current residence with ONE 18 gallon recycle bin. Best Trash will replace any containers that are defective or otherwise become unusable due to normal wear and tear. Lost or stolen containers can be replaced for such fee paid by the resident by contacting [customerservice@besttrashtexas.com](mailto:customerservice@besttrashtexas.com).

**HOLIDAYS:** If your regular trash or recycle collection day falls on a holiday (New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day), the collection will be made on the next regularly scheduled collection day.

[www.best-trash.com](http://www.best-trash.com)

[customerservice@besttrashtexas.com](mailto:customerservice@besttrashtexas.com)